

Prayer Ministry Guidelines, Appointment Policy & Indemnity Release

Welcome to Restoration Gateway Ministries, it is a privilege to serve you. To ensure our work together begins with clear expectations and communication, the following guidelines have been provided. If you agree with the information presented here, please acknowledge your acceptance by initialing where space is provided and signing below.

When you come to Restoration Gateway for ministry, come prepared to ask the Lord to search your heart like David did in Psalm 139:23-24. Ask God to show you the things troubling you, and to expose the sin in your life that it may be confessed. Then ask God to set your feet on the path toward His everlasting ways and we will encourage your growth and healing at Restoration Gateway Ministries.

There is no guarantee that prayer ministry will improve your life or your health, but we hope it will improve your relationship with God and bring restoration.

Throughout ministry time you may be given suggestions for consideration, but you won't be told what to do and there won't be an attempt to fix you. Any true healing, deliverance and restoration comes from God, our ministers are just facilitators of that process. You will be encouraged to seek God for direction and guidance; however, you are responsible for your own life choices and decisions. God's direction for you, as you perceive it, may send you upon a difficult path – sometimes people lose jobs, relationships, health or home when they follow what they hear as God's direction.

Our prayer ministers will facilitate a safe and comfortable setting for introspection, confession of sins and prayer for deliverance from spiritual bondage. We will protect your private information and ensure the maintenance of confidentiality. We will teach from the Holy Bible and together we may discuss scriptures pertinent to your needs.

If you choose, we can explore the deep wounds of the past and ask God to bring His divine healing and restoration to those places in your heart. Sometimes distressing and unresolved memories may surface during prayer ministry that may include high levels of emotional or physical sensations. Subsequent to ministry sessions, dreams, memories, flashbacks and feelings may surface. If this is the case, you may find your emotional state worsens before it improves. Restoration Gateway does not provide urgent care or emergency mental health services. We will encourage you to develop a strong support system in your life for ministry aftercare, emergencies, and ongoing support. This may include your church, a prayer team, a support group, trusted family and friends.

With that in mind, please acknowledge the following by initialing in the space provided:

Prayer Ministry Guidelines

- _____ I acknowledge Restoration Gateway ministers are not licensed counselors, therapists, medical or psychological practitioners. Ministers are prayer facilitators only.
- _____ If I am currently involved in being abused or abusing, or if my minister suspects I may be a danger to myself, or others, he/she may report the situation to the proper authorities as mandated by law.
- _____ I am responsible for my own behavior, memories and life decisions. I take full responsibility for the results of my decisions, good or bad for my life.
- _____ Restoration Gateway offers no guarantee for healing or deliverance.
- _____ I understand Restoration Gateway does not offer urgent care, emergency prayer, aftercare or mental health services.
- _____ I understand my minister may consult with Restoration Gateway staff, and other ministers and/or professionals about me for counsel and guidance on my behalf confidentially.
- _____ Restoration Gateway ministers reserve the right to discontinue ministry at any time for any reason. I acknowledge that active occult behavior may immediately terminate the ministry relationship.

Appointment Policy

- 1) Ministry services are provided by appointment only.
- 2) To cancel or reschedule an appointment, please provide at least 24-hour notice.
- 3) Missed appointments will incur a one-hour fee (Discretionary).
- 4) Please limit phone calls and texts to the following guidelines:
 - a. Appointment scheduling, cancellation or rescheduling
 - b. Operating hours are Monday through Friday 9 to 5 pm (Pacific Time). We will respond to calls and texts during these hours. We are not open on the weekend so we can rest and rejuvenate from the demands of ministry during the week.
 - c. As much as we love each person we serve, we aren't available for urgent or emergency support unless previously arranged directly by the minister. Please keep a mental health services number handy or dial 911 for emergencies.
 - d. Ministry creates deep and lasting relationships which we treasure. However, we have to keep professional boundaries in the ministry relationship for the safety

and emotional care of all concerned. Please limit 'friendship' type conversations to scheduled ministry times.

- e. Excessive texting, emails or phone calls, unrelated to appointment scheduling, may result in hourly charges.
- f. The standard hourly rate for service is \$75 per hour unless other arrangements have been made.

Thank you for respecting our time as much as we respect yours. We look forward to serving you with humility and integrity.

Please signify your acceptance of our Appointment Policy by signing here: _____.

Indemnity and Release

Before commencing prayer ministry, I have thoroughly considered all of the above statements. I accept full personal responsibility for my decision to receive ministry and understand I am free to terminate my participation at any time. Therefore, on behalf of my heirs, representatives, successors and assigns, I hereby agree that I shall have no claim against – and hereby agree to indemnify and hold harmless and forever release and discharge Restoration Gateway Ministries, its officers, agents, employees and representatives from all injury, damage, claims, liabilities, costs and expenses, whether such claims are made on my behalf, or by me, or by a third party. With my signature below I hereby willingly consent to receive ministry and will hold Restoration Gateway Ministries harmless from liability for all acts performed in good faith about this ministry experience.

Please print name: _____

Signed: _____ Date: _____